

HEDIS Year 2018 Results
Johns Hopkins Employer Health Programs (EHP)

HEDIS Measures	HEDIS 2016 (CY 2015)	HEDIS 2017 (CY 2016)	HEDIS 2018 (CY 2017)	NCQA National Percentile Ranking	JHHC Goal (NCQA 90th Percentile)
GOAL MET OR EXCEEDED					
Avoidance of Antibiotic Treatment for Adults with Bronchitis	24.08%	31.19%	40.28%	90th	39%
Childhood Immunization Status (Combo 2)	87.01%	87.73%	91.00%	90th	88%
Childhood Immunization Status (Combo 10)	64.27%	70.37%	77.62%	90th	65%
Comprehensive Diabetes Care - Eye Exam	70.02%	68.67%	70.56%	90th	68%
Flu Vaccinations for Adults Ages 18-64	85.70%	82.24%	85.16%	90th	59%
Immunizations for Adolescents (Combo 1)	88.66%	89.56%	91.24%	90th	88%
Immunizations for Adolescents (Combo 2)			29.93%	90th	21%
Timeliness of Prenatal Care	94.00%	90.00%	85.16%	50th	85%
MET OR EXCEEDED NATIONAL AVERAGES					
Adult BMI Assessment	85.38%	81.25%	86.37%	75th	92%
Appropriate Testing for Children with Pharyngitis	96.04%	95.21%	92.34%	75th	93%
Appropriate Treatment for Children with URI	90.33%	91.00%	92.45%	75th	95%
Asthma Medication Ratio	83.18%	81.89%	82.16%	75th	85%
Breast Cancer Screening	76.81%	76.83%	76.24%	75th	80%
Cervical Cancer Screening	79.46%	79.15%	78.35%	75th	81%
Chlamydia Screening in Women	49.84%	51.87%	55.16%	75th	62%
Colorectal Cancer Screening	65.20%	57.41%	64.48%	50th	72%
Controlling High Blood Pressure	52.79%	54.86%	59.12%	50th	75%
Comprehensive Diabetes Care – HbA1c Control (<8)	55.48%	55.78%	56.69%	50th	65%
Comprehensive Diabetes Care - HbA1c Testing	86.58%	90.00%	90.51%	50th	94%
Comprehensive Diabetes Care - Monitoring Diabetic Nephropathy	90.38%	99.56%	90.02%	50th	93%
Comprehensive Diabetes Care – Poor HbA1c Control (>9.0%)*	32.44%	30.22%	30.66%	50th	22%
Follow-Up after Hospitalization for Mental Illness (7-day rate)	55.88%	62.90%	60.90%	75th	67%
Initiation and Engagement of Alcohol & Other Drug Dependence Treatment – Engagement	16.60%	29.78%	15.34%	75th	17%
Pharmacotherapy Management of COPD - Bronchodilator			83.33%	75th	86%
Postpartum Care	89.15%	87.78%	79.81%	50th	88%
Statin Therapy for Cardiovascular Disease – Received Statin Therapy			83.65%	75th	86%
Use of Imaging Studies for Low Back Pain	72.99%	79.72%	78.93%	50th	82%
Weight Assessment & Counseling – BMI	69.14%	73.38%	75.18%	75th	85%
Weight Assessment & Counseling - Counseling for Nutrition	70.53%	73.84%	72.51%	75th	80%
Weight Assessment & Counseling - Counseling for Physical Activity	65.43%	69.91%	68.37%	75th	77%
NEEDS IMPROVEMENT					
Antidepressant Medication Management - Acute Phase	70.96%	68.74%	67.69%	25th	76%
Antidepressant Medication Management - Continuation	55.58%	49.14%	51.00%	25th	60%
Comprehensive Diabetes Care – Blood Pressure Control (<140/90)	55.70%	56.44%	58.64%	25th	76%
Follow-Up for ADHD Medications - Initiation Phase	19.35%	27.45%	28.42%	<25th	50%
Medication Management for People with Asthma	45.17%	46.55%	42.93%	<25th	57%
Persistence of Beta Blocker Treatment after a Heart Attack			78.79%	<25th	92%

Pharmacotherapy Management of COPD – Systemic Corticosteroids			66.67%	25th	81%
Statin Therapy for Cardiovascular Disease – Statin Adherence			58.33%	<25th	81%
Statin Therapy for Diabetes – Received Statin Therapy			57.72%	25th	66%
Statin Therapy for Diabetes – Statin Adherence			57.17%	<25th	75%
Use of Spirometry Testing for COPD	36.00%	40.59%	37.62%	25th	50%

**Note that for this particular measure (Poor HbA1c Control) lower rate equals better performance.*

Ongoing Initiatives & Services

- EHP care management services support and promote member wellness and care of chronic conditions.
- The EHP Behavioral Health department facilitates follow-up after hospitalization for mental illness and offers behavioral health coordination.

Initiatives Completed in 2016

- Adolescent Well Child
 - A targeted mailing was sent to EHP members (age 12-21 years) reminding them to get an Adolescent Well Child visit. There is a raffle associated with this mailing where a member from each LOB will be selected to win a \$50 Amazon or Target gift card. The mailing was conducted to try and raise the Chlamydia Screening rates.
 - Mailing complete, raffle winner selection is underway
- Breast Cancer Screening
 - A targeted mailing was sent to EHP members with an opportunity for BCS and CCS.
- Comprehensive Diabetes Care
 - A targeted mailing was sent to EHP members with diabetic HbA1c screening opportunities in early August 2016.
 - A Facebook post regarding diabetes education posted 8/23/2016 targeting EHP members
 - EHP members identified as having a diagnosis of diabetes with an opportunity for HbA1c testing and/or Eye Exam received a reminder letter in September.
 - A targeted strategy of outreach calls are being conducted for EHP. Members identified as needing an HbA1c test will be outreached. Outreach started 10/22/2016.
- Cervical Cancer Screening
 - A targeted mailing was sent to EHP members with an opportunity for CCS.

Initiatives for 2017

- Adolescent Well Child
 - A targeted mailing was sent to EHP members (age 12-21 years) reminding them to get an Adolescent Well Care visit which includes a chlamydia screening.
- Breast Cancer Screening
 - A targeted mailing was sent to EHP members with an opportunity for BCS and CCS October 2017.
- Comprehensive Diabetes Care
 - A targeted mailing was sent to EHP members with diabetic HbA1c screening opportunities in early August 2017.
 - EHP members identified as having a diagnosis of diabetes with an opportunity for HbA1c testing and/or Eye Exam received a reminder letter in August.
- Cervical Cancer Screening
 - A targeted mailing was sent to EHP members with an opportunity for CCS.
- Colorectal Cancer Screening
 - A targeted mailing was sent to EHP members reminding them to obtain a colorectal cancer screening.

Initiatives for 2018

- Ongoing member outreach mailings related to diabetes care and well women care continued.
- EHP members are encouraged to use the Johns Hopkins "My Chart" in order to obtain test results, request appointments, and communicate with the JHCP primary care group and Johns Hopkins specialists.
- Adolescent Well Child
 - A targeted mailing was sent to EHP members (age 12-21 years) reminding them to get an Adolescent Well Care visit which includes a chlamydia screening.
- Breast Cancer Screening
 - A targeted mailing was sent to EHP members with an opportunity for BCS and CCS October 2018.
- Comprehensive Diabetes Care
 - A targeted mailing was sent to USFHP members with diabetic HbA1c screening opportunities in early August 2018.
 - USFHP members identified as having a diagnosis of diabetes with an opportunity for HbA1c testing and/or

Eye Exam received a reminder letter in August.

- Cervical Cancer Screening
 - A targeted mailing was sent to USFHP members with an opportunity for CCS.
- Colorectal Cancer Screening
 - A targeted mailing was sent to USFHP members reminding them to obtain a colorectal cancer screening.

Initiatives proposed for 2019

- Ongoing member outreach mailings related to diabetes care and well women care continued.
- EHP members are encouraged to use the Johns Hopkins “My Chart” in order to obtain test results, request appointments, and communicate with the JHCP primary care group and Johns Hopkins specialists.
- Adolescent Well Child
 - A target text message to EHP members (age 12-21 years) reminding them to get an Adolescent Well Care visit which includes a chlamydia screening. Offer members \$20.00 raffle for completing. Any member who completes is automatically entered into the raffle
- Breast Cancer Screening
 - A target text to EHP members with an opportunity for BCS and CCS May/October- offer gift basket raffle- automatic entry to raffle for completing service
- Comprehensive Diabetes Care
 - A target mailing sent to EHP members with diabetic HbA1c screening opportunities in.
 - Offer educational text to engage medication adherence with alerts
 - EHP members identified as having a diagnosis of diabetes with an opportunity for HbA1c testing and/or Eye Exam receives a reminder letter in August with a text providing vision benefit reminders
- Medication adherence text campaign- provides members with an educational text and medication alerts as needed:
 - HbA1c control- for member receiving medication
 - Controlling Blood Pressure- Educational text with reminder alert for medication
 - AMR- Improving Asthma Medication Ration
- Cervical Cancer Screening
 - A target mailing to EHP members with an opportunity for CCS.
- Colorectal Cancer Screening (April/September Mail)
 - A target mailing to USFHP members reminding them to obtain a colorectal cancer screening (September).